

SOCIAL FUTURES

SUMMARY ANNUAL REPORT

2021-2022



Kyran and Bill

SOCIAL FUTURES

Positive Social Change



The year that was

2021-22

Highlights

24,904

people supported on their journey to inclusion, wellbeing and independence



347

Staff delivered 28 programs and services



54,786

Occasions of service



1,308

Community engagement events



95%

of surveyed participants felt satisfied



13,643

participants supported through our Disability Inclusion programs



2,980

participants supported through 8 Housing, Homelessness and Employment programs



1,827

children, young people and their families supported through 6 youth, child and family programs



6,273

participants supported through 7 Mental Health and Wellbeing programs



2,495

Aboriginal and Torres Strait Islander participants supported across our footprint



1,823

participants at community and sector leadership workshops

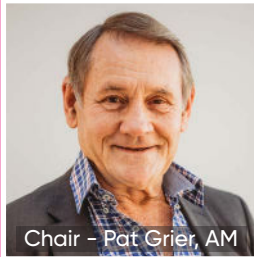


12,589

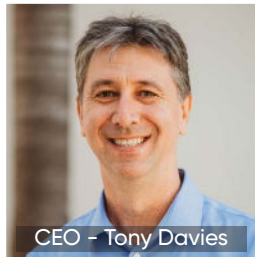
persons engaged at community events



Message from the Chair and CEO



Chair - Pat Grier, AM



CEO - Tony Davies

Our focus for 2022 is connection – how we connect to each other and to our communities.

How we connect to our purpose and values gives us strength – and keeps us on a clear path towards achieving social change. We've seen that focus reflected in both the highest highs and the challenging times of the past year.

Our second Reconciliation Action Plan was approved by Reconciliation Australia and was launched during Reconciliation Week. It will keep guiding our work towards genuine reconciliation with First Nations communities and the connections we foster along the way.

Of course, it is in times of adversity that the power of connection really shines through. Few incidents have tested the region's resolve in recent years quite like the February floods in Northern NSW. We lost four offices in the floods, and our teams, families and friends supported each other – working together to assist us in the community when it mattered most. We want to again thank our staff and our communities for their extraordinary support during this difficult time.

It's in times of adversity that the power of connection really shines through

We are lucky enough to have secured office space in Lismore that is well above the 2022 flood levels. This office will ensure that we are there to support communities in Northern NSW over the coming years of flood recovery. It is our hope that this will contribute to bringing many people back to Lismore. To reconnect with the community and help it thrive.

The past year has seen some great highlights in how we connect to mental health and greater wellbeing – both as a team and as a community partner.

Our vital services across NSW have done extraordinary work to support communities impacted by the pandemic and natural disasters. We signed up for the National Communications Charter – which helps guide the conversations we have around mental health and suicide prevention.

Meanwhile, one of our hard-working Local Area Coordinators was nominated by the Hunter Diversity & Inclusion Group for the 2021 Diversity and Inclusion Leadership Award.

To further amplify our message for change, we're also hitting the airwaves to advocate for affordable housing for regional Australia, as well as funding for mental health and action on climate change.

It's arguably been the toughest year to date supporting our communities with housing and homelessness challenges. Our team has continued to forge and develop partnerships and connections in order to find housing solutions.

Our youth and families' programs continue to deliver support with mental wellbeing, inclusive opportunities and social connections. Building positive relationships with stakeholders has enabled us to deliver programs, services and greater benefit to more remote communities.

Our purpose of positive social change sits at the heart of the Social Futures brand. To help us all feel better connected to that purpose – and each other – this year also saw the launch of our new branding and visual identity. It's proudly on display throughout this annual report – and is a creative reflection of the progress we've made and continue to make.

As always, we want to thank our extraordinary staff, and our Board who tirelessly volunteer their time. Everyone has gone above and beyond to achieve positive social change across our communities.

Here's to another year of doing great things – and building greater connections.



Pat Grier, AM – Chair



Tony Davies – CEO



Financial snapshot

Social Futures continued to invest in core processes in 2021–2022 to support our work.

We implemented the Sage accounting platform to streamline financial processes and commenced implementation of the Elmo human resource platform to integrate our people and culture work.

Significant events during the year included our continued response to the COVID-19 pandemic and major flooding across Northern NSW. We continued to ensure safe service delivery during periods of lockdown and did not have significant impacts on our business.

Record levels of flooding in Northern NSW affected four of our offices in Lismore and our 'McKenzie Lofts' affordable housing development. We have located to a new office space in Lismore that is above future probable maximum flood heights and have consolidated all Lismore based sites into a single location. We have received a partial insurance payout for the McKenzie Lofts development and are working with the developer to mitigate potential future losses. The financial result for 2021–2022 includes a write-down in the value of this project.

Our accounting result for the year was a \$483,140 surplus increasing our net equity position to \$7.27 million and a current ratio of 1.86.

The total balance of grant income received in 2021 and 2022 for which services have yet to be delivered has increased to \$1.83 million.

Adjusting for income for undelivered services, would see the result for the year of a \$98,467 surplus and equity of \$5.44 million. This would see a current ratio of 1.55 which confirms that the organisation is comfortably able to meet all commitments.



Our funders have continued to support us in our delivery of a range of programs and have worked with us in managing circumstances through COVID-19 and floods.

\$38,585,773

Total Revenue

\$483,140

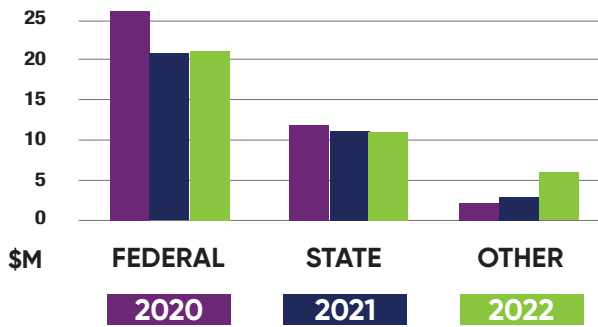
Surplus

\$7,273,628

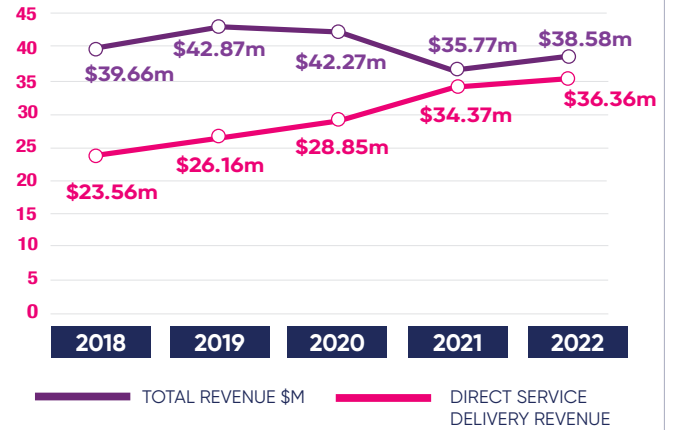
Net Equity



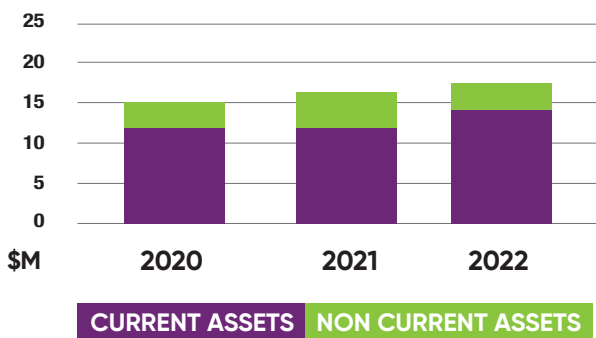
Funding source



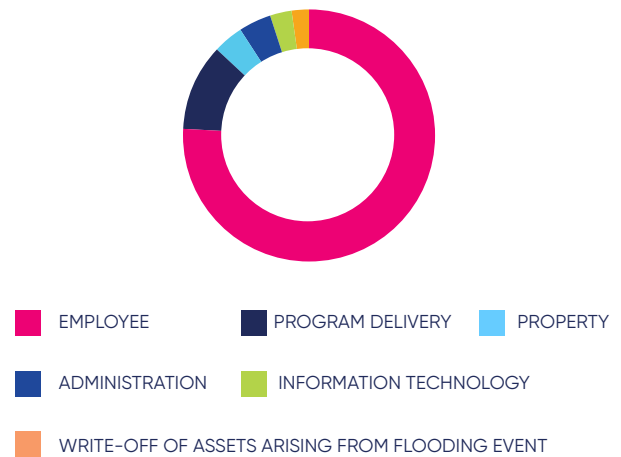
TOTAL REVENUE



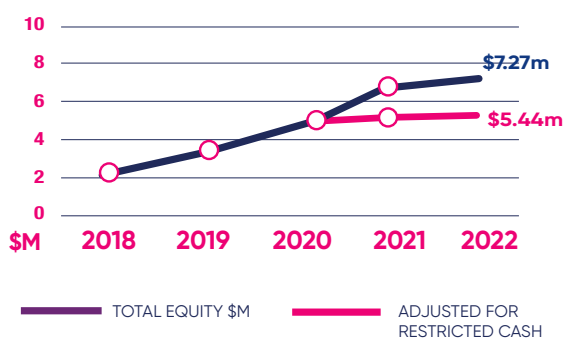
Assets



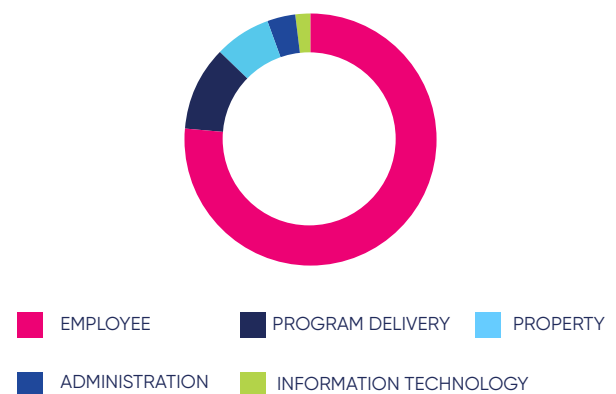
EXPENSES 2022



Equity



EXPENSES 2021





Positive Social Change

socialfutures.org.au

1800 719 625

PO Box 5419 East Lismore NSW 2480

contact@socialfutures.org.au

Join us on



Ashmore | Ballina | Bathurst | Broken Hill | Byron Bay | Coffs Harbour | Dubbo
Gosford | Grafton | Kempsey | Lismore | Maitland | Orange | Tweed Heads | Wyong

**SUMMARY
ANNUAL
REPORT**

2021-2022